

Business Communications Made Smart

Say goodbye to complicated legacy telephone systems and hello to cutting-edge technology that improves your business communications, takes mobility to the next level, enhances reliability and reduces capital and operating expenses. Your teams will have all the accessibility they need to seamlessly communicate and collaborate from anywhere, becoming more productive, effective and efficient as a result.

RingGenius is a phone system works on top of your existing Internet connection. Because it uses the Internet, you can have your office phones anywhere there is a high-speed Internet connection and eliminate your phone lines and phone switches. This means you can have your business phones at your office, home, on your mobile devices and work seamlessly under one phone system, no matter where you are.



Web Management

Simple to use 24/7 web portal for management of your users, features and settings from anywhere you have an internet connection. Allow users access to manage find-me-follow-me, voicemail-to-email and more



Cost Effective

Better features and management control than that of a premise-based phone system without the upfront investment and ongoing support and telco circuit costs that a premise-based system requires. Available with unlimited calling in U.S. and Canada



Unified Communications

Place a phone call from a phone, your smartphone with our mobile app or any other computing device with our web app and maintain your work identity no matter where you are, have voice mails forwarded to your email and more.



Reliable

Redundant cloud data centers ensure that the phone system always works. And, you can take your work phone elsewhere or use your smartphone with our mobile app if the power or internet goes down at work.



Connected Team

Improve your operations by enabling team members to see whether a teammate is available or busy, communicate efficiently with each other regardless of where they may be located and, page and intercom each other and more.



Simplified Growth

A system that grows as your business grows. Add new users when you need to simply and rapidly without worrying whether you need to update, add or replace premise-based equipment.

RingGenius - Feature-Rich Business Communications

Standard RingGenius features are comprehensive and will enhance any enterprise's communications:

System Features

- Advanced Call Distribution
- Auto Attendants
- Call Intercept
- Call Parking
- Call Queues
- Caller ID Manipulation
- Conference Calls
- Configurable Feature Codes
- Device Inventory Management
- Department Management
- Dial by Name Directories
- DID/Phone Number Management
- Distinctive Ring
- Extension Dialing
- Fraud Detection
- Group Instant Messaging
- Hot Desking
- Hoteling
- Hunt Groups/Ring Groups
- Shared Call Appearance
- Time Frame Management

Extension User Features

- Attendant Console (Web Based)
- Busy Lamp Field
- Call Blocking
- Call Forwarding
- Call Logging with Disposition
- Call Notify
- Call Parking
- Call Pickup
- Call Return
- Call Transfer
- Call Waiting
- Caller ID Management
- Caller ID with Name
- Call Detail Records
- Distinctive Ring
- Do Not Disturb (Server Side)
- Extension Dialing
- Intercom/Paging
- Message Waiting Indicator
- Mobile App
- Music-On-Hold
- Presence
- Privacy Features
- Simultaneous Ring
- Three-Way Calling
- Voicemail
- Web User Portal

Premium features include voice mail transcription, call recording and CRM integrations.

Optional Call Center Suite includes web-based operator consoles, click to dial, call queuing, automatic call logging, call monitoring, screen pops, supervisor dashboards, agent management, IVRs, ACD, statistics and reporting, CRM integrations, a robust API and other functions that will help any call center streamline their operations and increase productivity.

RingGenius - A Seamless Transition

RingGenius is incredibly easy to implement, manage and use. We tailor your equipment, services and system configuration to your exact requirements and train your users. As a fully managed solution, there is no need to source your service, equipment, installation and maintenance from different vendors.

Transitioning to RingGenius requires no change to your phone numbers, including toll-free numbers. We handle the porting of your existing numbers and can also provide you with fax over IP and SIP trunking services as well as new phone numbers, even toll free numbers.



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